



## LinkedIn FAQ #2 – I have two LinkedIn accounts – What do I do to close one and keep the one I want?

LinkedIn Customer Service can close the duplicate account. You are the only person who can request that your account be closed, as you are the only one who can authorize that.

Follow the instructions below.

### Duplicate Accounts – from the LinkedIn Help Center

#### What do I do if I have a duplicate account?

Last Reviewed: 09/26/2013

[Report Answer Inaccuracies](#)

You may discover you have more than one LinkedIn account. If you get a message that says the email address you're attempting to use is already associated with another account, this means that you probably have another LinkedIn account using that email address.

To fix this problem, first find both of your accounts and close the one you don't want. Then, 48 hours after the account is closed, add the email address from the closed account to the one you kept open.

How to find and close a duplicate account:

**Step 1** - Find your other account(s): [search for your name on LinkedIn](#). From your search results:

- The profile with the **You** icon is the account where you're currently signed in.
- A profile containing your information that doesn't have a **You** icon is a duplicate account.

**Step 2** - Move your cursor over your profile picture in the top right and select **Sign Out**.

**Step 3** - [Sign in](#) to the account you want to close. If you can't remember your password, click the [Forgot Password?](#) link and enter the email address registered to the account you want to close. This will send the password reset link to that email address.

- Make a note of any connections that are missing from the account you plan to keep so you can re-invite them from your other account.

# Jan Wallen



**Step 4 - IMPORTANT:** Make sure you're signed in to the account you want to close and then [close your account](#).

If you have problems signing in to your duplicate account, [contact us](#) with the following information:

- The URL for the profile you want to remove (e.g. <http://www.linkedin.com/abc123>).
- The email address(es) associated with that account.
- Your name as it appears on LinkedIn, and any alternate names you may have used.

If you want to [merge your accounts](#) into one, we may be able to help you transfer all your connections.

Learn more about [adding an email address to your account](#).



**Jan Wallen** wrote the book on LinkedIn – literally. She's the author of *Mastering LinkedIn in 7 Days or Less* and her forthcoming book *Social Selling with Social Media* (available soon).

In her career she's moved from corporate sales, to sales consultant, to social media networking practitioner to author to LinkedIn and social media guru.

Jan's company, Online Networking Experts (ONE) does the marketing for speakers and professionals so they can do what they do best – inspire and impact their clients. Count on them to grow your business with LinkedIn, email marketing and social media marketing. Jan is a Constant Contact Solution Provider and Authorized Local Expert in Manhattan.

[jan@janwallen.com](mailto:jan@janwallen.com)

(203) 545-6104

[www.JanWallen.com](http://www.JanWallen.com)

[Connect on LinkedIn](#)

@TheJanWallen

[Facebook](#)

---

© Copyright 2008-2014 Jan B. Wallen. All rights reserved.

Social Selling with Social Media  
Constant Contact Solution Partner  
[www.JanWallen.com](http://www.JanWallen.com)

(203) 545-6104  
[jan@janwallen.com](mailto:jan@janwallen.com)